

Radhika Bhagwat

Product Designer

Göttingen, Germany (Permanent Resident) | [Portfolio](#) | [LinkedIn](#) | [Email](#)

WORK EXPERIENCE

Hexad GmbH , Product Designer

August 2021 - Present, Germany (Remote)

Designed and contributed to large-scale enterprise solutions for Volkswagen AG, including tools for Identity and Consent Management, Production Management, and Cost Optimization, impacting thousands of users worldwide.

- **Led end to end design process** including requirements gathering, user research, prototyping, usability testing and high-fidelity design implementation.
- **Redesigned Identity and Consent Management tool**, delivering scalable solutions that gained interest from Skoda, Audi, and Bentley, positioning the platform for Volkswagen-wide adoption.
- **Defined UX strategy and execution for a Cost Optimization Tool**, leading feature reprioritization, workflow simplification, and high-fidelity screen designs. Enabled an earlier first release, securing Hexad's contract extension from 3 to 14 months as the sole design partner.
- **Transformed UX and visual design** for Identity and Consent Management tool, reducing customer support tickets by 34%
- **Refined production workflows and dashboards** for Production Management tool, increasing granular error reporting by 27% leading to faster issue resolution.
- **Optimized Dev-Designer collaboration** through structured handoffs and iterative design reviews, reducing iteration cycles and improving implementation speed.
- **Led cross-functional workshops to align Product Owners, Developers, and Stakeholders**, shaping product strategy, uncovering user needs, and driving innovative solutions
- **Championed UX knowledge sharing** by documenting best practices, hosting Dev-Designer syncs, and engaging stakeholders in usability testing.
- **Developed and scaled design system** for Hexad's internal tools, ensuring consistency, accessibility, and reduced UI discrepancies.

SKILLS

Design

User Research, Affinity Mapping, Persona Development, Wireframing, Prototyping, Interaction Design, User Journey, User Flows, Storyboarding, Information Architecture, Visual Design, Design System, Usability testing

Process and Collaboration

Design Thinking, Workshop Facilitation, Agile Product Development, Data-driven design, Strategic design, Stakeholder management, Documentation, Cross-functional collaboration

TOOLS

Design

Figma, Sketch, Adobe XD, Adobe Illustrator, Miro, Zeplin, Invision, Jira, Confluence

EDUCATION

Masters in Human Centred Design

Srishti Institute of Art, Design and Technology
2017 - 2019, India

Bachelors in Mechanical Engineering

Savitribai Phule Pune University
2010 - 2014, India

Mindstix Software Labs , Digital Product Designer

August 2019 - April 2020, Pune, India

Designed the user experience for a Estée Lauder project in a fast-paced, agile environment, delivering process diagrams, information architecture, user flows, wireframes, and visual designs.

- **Conducted user research and competitive analysis**, translating insights into UX improvements for enterprise tools.
- **Developed strategic user flows, prototypes, and wireframes**, enhancing digital platform usability and engagement.
- **Facilitated design reviews and stakeholder discussions**, ensuring alignment across business, technical, and design teams.
- **Drove agile UX workflows**, leading cross-functional collaboration with developers and product teams.
- **Optimized enterprise UX for Estée Lauder**, refining information architecture, improving navigation, and ensuring accessibility.

LANGUAGES

English (Proficient)

German (B1)

RESIDENCE

Göttingen, Germany (Permanent Resident), No Visa Sponsorship Required

Atlas Copco India Ltd | Design Engineer

August 2014 - August 2016, Pune, India

ADDITIONAL INFORMATION

Goethe Institute | Student

April 2020 - February 2021, Pune, India

Pursued superintensive Deutsch Course at Goethe Institute, Pune, India. Successfully completed A1 to B1 Deutsch Levels with an aggregate of 89%